EASTERN CONNECTICUT STATE UNIVERSITY

School of Education and Professional Studies/Graduate Division
Graduate Intern Position Description

The School of Education and Professional Studies/Graduate Division announces a graduate intern position for the 2021-22 academic year with the potential for renewal for the 2022-23 year. Under the supervision of the Dean’s office, the intern will apply organizational management course work to tasks involved in day-to-day operations of an organizational unit. The intern will also assist with special projects related to graduate and undergraduate recruitment, alumni relations, as they occur.

The Intern’s responsibilities will be to:

1) Assist with day-to-day office operations, such as:
   a. Write job descriptions for, interview, train, schedule, and evaluate undergraduate student workers
   b. Evaluate office processes for bottlenecks, redundancies, high-propensities-for-error, and other inefficiencies; propose revisions as appropriate.
   c. Develop and test surveys, spreadsheets and other methods of collecting and monitoring information.
   d. Update procedural manuals.
   e. Review documents for appropriate processing, signatures, tracking, scanning, and eventual destruction.
   f. Research options for new office equipment and make recommendations.

2) Assist with graduate and undergraduate recruitment, such as:
   a. Answer complex requests for information about the relevant programs.
   b. Develop training and materials to enable undergraduate student workers to answer simple information requests and to refer more complex requests to the appropriate person.
   c. Analyze the relevant markets and develop recruiting materials for print and web publication.
   d. Attend recruiting events and assist with related activities.
   e. Assist in testing and implementation of the new application system.

3) Assist with alumni relations, such as:
   a. Answer requests for information and assistance from alumni.
   b. Interview appropriate personnel to determine existing mechanisms for connecting with alumni of our programs.
c. Propose systems to support the development of internship opportunities using alumni networks.

4) Assist with planning, scheduling, and preparation of materials for a variety of meetings, such as:
   a. Office staff meetings
   b. Department Chairs’ Meetings
   c. Meetings with individual students or faculty
   d. Conferences

5) Perform related duties as assigned.

Graduate Internship for on-campus employment, is limited to two academic terms and may include no more than two summer terms. Interns are limited to part-time graduate enrollment, which must be maintained for the duration of the internship. Interns are expected to work 35 hours per week, including summers. A stipend and tuition and fee waivers will be provided.