

If Firefox has been updated to version 37 or higher an issue will arise with Core-CT and the login page. Follow these steps to fix the issue.

1. Launch Firefox
2. In the address bar type '**about:config**'
3. The warning below will appear



This might void your warranty!

Changing these advanced settings can be harmful to the stability, security, and performance of this application. You should only continue if you are sure of what you are doing.

Show this warning next time

I'll be careful, I promise!

4. Click "I will be careful, I promise!"
5. In the search field type TLS
6. In the list double-click security.tls.version.max entry
7. Change integer from 3 to 2
8. Close Firefox and restart and try Core-CT login again