If Firefox has been updated to version 37 or higher an issue will arise with Core-CT and the login page. Follow these steps to fix the issue.

1. Launch Firefox
2. In the address bar type ‘about:config’
3. The warning below will appear

   ![This might void your warranty!]

   Changing these advanced settings can be harmful to the stability, security, and performance of this application. You should only continue if you are sure of what you are doing.

   ![Show this warning next time]

   ![I'll be careful, I promise!]

4. Click “I will be careful, I promise!”
5. In the search field type TLS
6. In the list double-click security.tls.version.max entry
7. Change integer from 3 to 2
8. Close Firefox and restart and try Core-CT login again