SECTION 1 CHEMICAL PRODUCT AND COMPANY INFORMATION

Product Name: Hydro-Balance Enviro-Coil™ Concentrate
Product Number(s): H-EC01, H-EC05, H-EC06, H-EC55
Product Use: Coil Cleaner
Company Name: North American Research Corporation
P.O. Box 1318
Lewisville, TX 75067
Telephone Numbers: (972) 492-1800, (800) 527-7520, Fax (972) 394-6755
Emergencies: Infotrac (800) 535-5053 (24 hours, everyday)

Date Prepared Dec. 16, 2003
Replaces Jun. 26, 2001

SECTION 2 COMPOSITION / INFORMATION ON INGREDIENTS


<table>
<thead>
<tr>
<th>CAS No.</th>
<th>Registry No.</th>
<th>OSHA PEL</th>
<th>ACGIH TLV</th>
<th>Other Limits</th>
<th>% (Optional)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium Metasilicate</td>
<td>6834-92-0</td>
<td>Not established</td>
<td>Not Established</td>
<td>None</td>
<td>&lt; 10</td>
</tr>
<tr>
<td>Dipropylene glycol methyl ether</td>
<td>34590-94-8</td>
<td>100 ppm</td>
<td>100 ppm</td>
<td>STEL 150 ppm (Skin)</td>
<td>&lt; 8</td>
</tr>
</tbody>
</table>

SECTION 3 HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW:

CAUTION! May be irritating to the eyes and skin.

POTENTIAL HEALTH EFFECTS

EYE CONTACT: May be severely irritating to eyes.

SKIN CONTACT: May be moderately irritating to the skin.

INHALATION: Not expected to be an inhalation hazard during normal use.

INGESTION: May be irritating to the mouth, throat, and stomach.

MEDICAL CONDITIONS AGGRAVATED BY EXPOSURE: None known other than existing skin disorders.

CARCINOGENICITY: NTP? No IARC Monographs? No OSHA Regulated? No

SECTION 4 FIRST-AID MEASURES

EYE CONTACT: Immediately flush eyes with running water for at least 15 minutes, keeping eyelids open. Get medical attention.

SKIN CONTACT: Flush immediately with plenty of water. If irritation persists, get medical attention.

INHALATION: If breathing is difficult: Remove to fresh air. Get medical attention.

INGESTION: Do not induce vomiting! Immediately drink large quantities of water. Never give anything by mouth to an unconscious person. Get medical attention.

SECTION 5 FIRE-FIGHTING MEASURES

FLASHPOINT: Not flammable
METHOD: Not applicable
FLAMMABLE LIMITS: LEL: Not applicable UEL: Not applicable
AUTOIGNITION TEMP: Not applicable
FIRE EXTINGUISHING MEDIA: Use any means suitable for extinguishing surrounding fire. Water spray may be used to keep fire-exposed containers cool.

SPECIAL INFORMATION: None known.

SECTION 6 ACCIDENTAL RELEASE MEASURES

PERSONAL PRECAUTIONS: Put on appropriate personal protective equipment.

ENVIRONMENTAL PRECAUTIONS AND CLEAN-UP:

Small spills: Mop up or soak up with rags and flush with water.

In the event of major spillage: Use appropriate containment consistent with good industrial or environmental practice. Recover as much as possible. Pump, sweep or scrape up the remaining material and place in suitable clean containers for disposal by proper methods. Use a water rinse for final clean-up.

SECTION 7 STORAGE AND HANDLING

HANDLING: For Industrial Use Only. Avoid skin and eye contact. Wash thoroughly after handling, before eating or drinking, and before using the restroom.

STORAGE: KEEP OUT OF REACH OF CHILDREN. Store in closed, properly labeled, original containers. Do not remove or deface label.
SECTION 8     EXPOSURE CONTROLS / PERSONAL PROTECTION

EXPOSURE CONTROLS: No special ventilation requirements. General room ventilation is adequate.

PERSONAL PROTECTION:

EYES: Safety glasses with side shields.
HANDS: Gloves; rubber, neoprene, or other impervious material.
RESPIRATORY: No special requirements.
FEET: No special requirements.
BODY: If major exposure is possible, wear suitable, impervious protective clothing.

SECTION 9     PHYSICAL AND CHEMICAL PROPERTIES

SPECIFIC GRAVITY: 1.05
VAPOR PRESSURE: Not determined
VAPOR DENSITY: Not determined
SOLUBILITY IN WATER: Complete
pH: 12-12.2
BOILING POINT: 212°F (Approximate)
FREEZING / MELTING POINT: Not applicable
EVAPORATION RATE (Butyl Acetate = 1): < 1

SECTION 10     STABILITY AND REACTIVITY

STABILITY: Stable
CONDITIONS TO AVOID: None known.
INCOMPATIBILITY (Materials to Avoid): Oxidizing materials.
HAZARDOUS POLYMERIZATION: Will not occur.
HAZARDOUS DECOMPOSITION PRODUCTS: None known.

SECTION 11     TOXICOLOGICAL INFORMATION

No information available.

SECTION 12     ECOLOGICAL INFORMATION

No information available.

SECTION 13     DISPOSAL CONSIDERATIONS

Dispose of according to all federal, state and local regulations.

SECTION 14     TRANSPORT INFORMATION

U.S. Department of Transportation:
Not regulated.

SECTION 15     REGULATORY INFORMATION

TSCA: All components of this product are listed on the TSCA inventory.
CERCLA: No reportable ingredients
SARA TITLE III:
Section 311/312 Hazard Category: Acute: Yes Chronic: No Fire: No Pressure: No Reactive Hazard: No
Section 313 Reportable Ingredients: None

SECTION 16     OTHER INFORMATION

NFPA RATING: Health – 1, Flammability – 0, Reactivity – 0
HMIS® RATING: Health – 1, Flammability – 0, Reactivity – 0
HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered mark of the National Paint and Coatings Association (NPCA).

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