Host: Hello and welcome to Segment Five, responding to behavior problems and resolving conflicts. I’m Maria Boykin, your host. Let’s take a look at our objectives for this segment.

Host: First, we’ll explore how to apply the strategy redirection in addressing challenging behavior in the classroom. Next, we’ll describe the key pieces of information a caregiver should convey in a simple, positive reminder about rules. We’ll describe how to use a firm reminder with choice-giving. We’ll explain the steps of conflict resolution. Finally, we’ll discuss the importance of modeling as a tool for managing classroom behavior.

Host: Despite our best efforts to create a positive classroom environment, children will still misbehave, because they lack self-control and social understanding. How you respond to inappropriate behavior can promote social development.

Host: We suggest four different responses you can use when children break rules. One response is redirection.