Technical Requirements for using Blackboard Vista 4.x

The following are the minimal system requirements, which your Personal Computer must comply with in order to use Blackboard Vista 4.x successfully:

**Operating Systems:**

- Microsoft Windows XP/Vista
- Mac OS 10.4.x or Higher (performance is good on 10.5.x and Safari 3.04)
- Linux is not currently supported

**Browsers:**

- Microsoft Internet Explorer 5.5 SP2 or Higher
- Netscape 7.0, 7.1, 7.2
- Firefox 2 (version 3 is currently in testing mode)

**Browser Settings:**

- Add https://*.csus.ct.edu to the trusted Sites (steps appended below – for Internet Explorer).
- JavaScript must be Enabled (Execute Browser Check to test)
- Java must be Enabled (Execute Browser Check to test)
- Cookies Enabled (Execute Browser Check to test)

**Browser Check:**

To make sure that your browser meets the course requirements for Blackboard Vista, please execute the Browser Check from the login page. Steps are:

- Visit [http://www.easternct.edu/portal](http://www.easternct.edu/portal)
- Click on the Vista Login link
- Click on the Vista 4 Login Link
- Click on the Check Browser button

If you encountered any issues highlighted by the Browser Check results, please be sure to follow the step-by-step solutions at the following URL: [http://www.webct.com/tuneup](http://www.webct.com/tuneup)

Additionally, you may find more information by visiting our Knowledge Base at the following URL: [http://kb.easternct.edu/display/4/kb/faq/index.asp?tab=faq&kbid=1&onekb=1](http://kb.easternct.edu/display/4/kb/faq/index.asp?tab=faq&kbid=1&onekb=1)

You may also contact Eastern’s Blackboard Vista Support at webctsupport@easternct.edu. Please indicate the course that you are taken when emailing us for support issues. Please do not forget to make sure to keep your Eastern Technology Account password active (this is the same as your email account for Eastern. It is recommended that you check your Eastern email often.) If you want to review possible account issues, please visit the following URL: [http://kb.easternct.edu/al/12/1/article.asp?aid=1016&tab=search&bt=4](http://kb.easternct.edu/al/12/1/article.asp?aid=1016&tab=search&bt=4).

**Tips & Troubleshooting:**

For tips and troubleshooting assistance, please visit [http://www.webct.com/tuneup/viewpage?name=tuneup_browser_troubleshoot](http://www.webct.com/tuneup/viewpage?name=tuneup_browser_troubleshoot)
Steps of Adding a site to the Trusted Sites: (Steps adapted from MS Knowledgebase article).

1. On the Internet Explorer Tools menu, click Internet Options.
2. Click the Security tab, and then click the security zone where you want to add the site: Trusted sites.
   Because all sites are by default already in the Internet zone, you cannot add Web sites to it.
3. Click the Sites button.
   ![Internet Options](image)
   Internet Options box
4. In the Add this Web site to the zone box, type https://*.csus.ct.edu
5. Click the Add button.
   ![Trusted sites](image)
   Trusted sites box
   **Note:** If Internet Explorer asks for confirmation, you may be trying to add a site that is not secure.
   Internet Explorer 6 will accept only sites to the Trusted list that make a secure connection—for example, secure banking or shopping sites. To identify such a site, look for https:// in the Web address.
   If you want to add an unsecured Web site (for example, a site that does not have https:// in the Web address), click to remove the check in the Require server verification box.
   **Be careful!** Only do this for Web sites whose content you trust 100 percent.
6. If you want to add more sites to this zone now, you can go back to step 6 and type any additional Web addresses into the Add this Web site to the zone box, and then click the Add button.
7. Click OK twice.
   🌟 **Tip:** To see the list of Web sites you’ve added to Trusted and Restricted sites, on the Internet Explorer Tools menu, click Internet Options. Click the Security tab, and then click either Trusted sites or Restricted sites. Click the Sites button to see the list. When you’re finished, click Cancel twice.