

PRESIDENTS HALL VISITS

Niejadlik & Laurel Hall

Fall 2017

- **Please advise why there are dead-spots of WiFi in Niejadlik, specifically near room 312?**

This inquiry was resolved when it was discovered that a “rogue” wireless device within the building was interfering with the WiFi.

- **Can Adobe be obtained for free through the university for students?**

No. Adobe licensing for students is cost prohibitive for Eastern to provide even at the departmental level. There is, however, a 30-day, one-time free trial available directly from Adobe.

- **Please advise why Chartwell’s is charging \$5 for to go boxes without warning or notification of such action? Also, how can I secure a copy of their contract with the University?**

Chartwells’s provided notification of the new “To Go” boxes. This is a green campus project where we are not discarding used containers. The Chartwell’s contract can be obtained by contacting Terry O’Brien at obrienth@easternct.edu

- **Why is it difficult to schedule/set-up club events in the FAIC?**

Scheduling priority is given to instruction and FAIC programs scheduled a year in advance. Unfortunately, these large spaces are not for general purpose use, similar to spaces in the Student Center, Webb Hall, Science Building or the Johnson Room at the Library. We are confident that when the renovation of Shafer Hall is completed, student organizations and other student groups will have ample access to the Shafer auditorium and its other general use spaces.

- **Is it possible to expand shuttle hours and expand routes down to Main Street?**

SGA is monitoring the usage of the shuttles this year (we are in the last year of the current contract). They plan to explore the possibility of changing the current route to include more evenings/weekends to WalMart and Eastbrook Mall and potentially Main Street.

- **Can more Adirondack chairs be placed around campus?**

This inquiry will be explored further with a review of locations to place the chairs once funding is identified.

- **Why is there inconsistent labeling in Hurley resulting in students getting sick?**

Students are encouraged to contact Chartwells staff when they learn of food that is not properly labeled. During the Fall 2017 semester, Chartwells had not received any concerns from students regarding food that was not labeled correctly.

- **Please advise why the cap on the catering contracts between clubs/organizations and Chartwells cannot be raised?**

Chartwells contract contains exclusive rights for food services for our campus. We believe Chartwells has been reasonable in providing waivers for food events when they believe their professional staff are not able to provide what is requested. A review on the cap will be conducted to determine if it should be raised.

- **Why are biology classes being reserved for biology majors only resulting in biology minors not getting into these classes?**

The Biology Department reserves seats to make sure that majors are able to take required courses that have no substitutes.

- **Please advise why degree evaluations not being updated or accurate?**

Degree evaluations are automated and to our knowledge accurate. The student discusses the evaluation with the advisor. Degree audit is done by the Registrar when the student applies for graduation. It is a manual, time-consuming process, which is done once when the student applies for graduation